



(R)EVOLUTION
ASG Shop & Serwis

Service Rules:

1. Each customer returning equipment for repair is obliged to familiarize themselves with these regulations. By sending the equipment for repair, they voluntarily accept the following statute. It is also a contract on the basis of which the repair service is provided and it regulates the rights and obligations in this respect. By returning the equipment to the service, the customer agrees for the processing of personal data in accordance with the Personal Data Protection Act of August 29, 1997 /Journal U. 2002 No. 101 item 926/.
2. The customer, by delivering the equipment to the service, and in particular, by sending it via carriers, is obliged to provide appropriate packaging. We do not take responsibility for damages occurring during transportation due to inadequate protection of the replicas sent to us.
3. If only part of the equipment is defective and can be detached from the working part, the customer should deliver only the defective part. In the case of full delivery, any claim will apply only to the part reported to the service and covered by the repair.
4. The manufacturer and/or e-cookies will not be liable to the Buyer for the loss, damage, or destruction of the Product resulting from reasons other than defects inherent in the Product, and will not be liable for damages caused by defects in the Product, other than actually incurred.
5. Correspondence and information exchange takes place only with the person ordering the repair, the data of which appear on the Service request form.
6. In the event of a repair, parts will be returned to the customer at their sole expense, a request made at the time of returning the equipment for service. In the absence of such a request, parts will be sent for disposal. Please mark it on the form.
7. The repair time depends on the availability of appropriate parts, such as availability of spare parts, and also depends on the amount of equipment accepted for repair at the service. The FIFO (First In, First Out) principle applies.
8. The damage defined in the "Service request form" serves only as an approximate indication of the problem and facilitates the technician in diagnosing the actual condition of the replica.
9. The customer is obliged to collect the equipment no later than within 7 days from the date of the first pick-up call. If the equipment is not picked up within 7 days from the date of the first call for collection, a contractual penalty of 5 EUR will be charged gross for each day of delay.
10. After 30 calendar days from the date of informing the customer about the end of repair or return of unrepaired equipment to the provided contact details, the equipment is subject to forfeiture and is considered abandoned by the owner under the meaning of Art. 180 of the Polish Civil Code, and pursuant to Article 181 of the Polish Civil Code, acquires possession through his self-possession.
11. I have read the price list of repair costs available on the website www.asgrevolution.com.pl. I accept the above regulations.

Sign

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